System Service Request

Requested BY: John Doe Date December 1,2021

DEPARTMENT: Management .

Location: Headquater, Toronto, Ontario

Contact: tel; 416-895-5859

**Type of Request Urgency**

{. X } New system {. }Immediate- Operations are impaired or opportunity lost

{. }Sytem Enhancement {. }Problem exists, but can be worked around

{. }System Error Correction {. X }Business losses can be tolerated until new system installed.

**Problem Statment**

Manger needs a Clinical Management system to handle his managerial task/responsibilities. As a manager he needs to scheduling doctors, nurses and receptionists/secretaries for shifts. He also needs to calculate the number of hours worked for each non salaried employees (except doctors off course). He lastly has to provide this information to our accountant (external company hired by the owner) and they take care of payrolls and salaries.

**System Request**

I request that we me mr.Doe his Clinical Management System it be pretty nice to have a way to interact with staff and do my job.

IS LIAISON (Nate.T) 647-894-9325

SPONSOR (Max.S) 416-932-0921